



## Regarding COVID-19 / Coronavirus

Dear Patients,

We know there is growing concern as the outbreak and impact of the coronavirus (COVID-19) continues to evolve. We want to assure you that we have always and will continue to vigilantly keep our practice clean throughout each workday and will take precautions to ensure a clean and safe environment for our patients and staff.

We also require staff to wash their hands or use hand sanitizer between each patient session. **We politely ask all our patients to wash their hands or use hand sanitizer before and after their appointment.**

Please advise us if you have traveled outside the country in the past 30 days or have felt ill in any way, and in that case, DO NOT attend your dental visit. Please stay home and recover fully first.

If you are unwell and need to cancel your appointment, we have temporarily waived our cancellation policy and will allow cancellations within the 48-hour timeframe without charge.

Rest assured, we are monitoring this developing situation closely and staying in regular contact with federal agencies, health organizations, and other experts.

At Carlsbad Shores Dentistry, we treat the entire patient. Our oral health is part of an integral system. We encourage you to take care of yourself, stay home and rest if you are feeling unwell, and manage your stress levels for optimal health.

Please know we are available if you have questions.

Thank you,

Carlsbad Shores Dentistry Team